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FEMA

2005 Hurricane Season Region/ Division Perspectives

- Region IV
- Region VI
- SAD
- MVD
- SWD



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Hurricane Season 2005

Perspective: FEMA Region IV



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People

- Personnel Shortage
 - Lack of trained FEMA personnel available for RRCC / field duty.
 - CR staff little or no training
- New Staff in the ESFs
 - Limited exposure to RRCC process
- Review of Human Resource and Staffing Policies
 - Resources required to support the operation



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Process

- Development of New RRCC Information Processes
 - Databases for reporting and moving data to GIS / Analysis
 - Development of “Standardized Map Products”
- Single Point Ordering System (Commodities)
- Combined IAP and Con Ops Matrix Process
 - Staff of ESF-4 used in support of IAP process
- Slow Mission Assignment Process
 - NEMIS is slow and signatory process is cumbersome
 - Move to Execution with Verbal / Written to Follow



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Communications

- Coordination Call is Required
 - NRCC/RRCC/ERT-A....Operations / Logistics conference call
- Better Communications:
 - Staging Areas
 - Tracking of Commodities
 - Field Teams
 - Rapid Situational Information and Safety
 - ESFs are experiencing similar problems



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Worked Well

- Incident Action Planning Process
 - Good Organizational Step; move forward with resource unit training
- Information Processes
 - Status / Information Dash Board, Electronic Reporting, Standardized Map Processes, Virtual GIS Network
- Mid-Shift Operational Floor Briefings
 - Task Oriented Focus “What is required for Through-put”
- Shift Briefings
 - Focus on Shortfalls and Solutions
- Orientation, Training and Practice in the RRCC by ESFs



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Needs Improvement

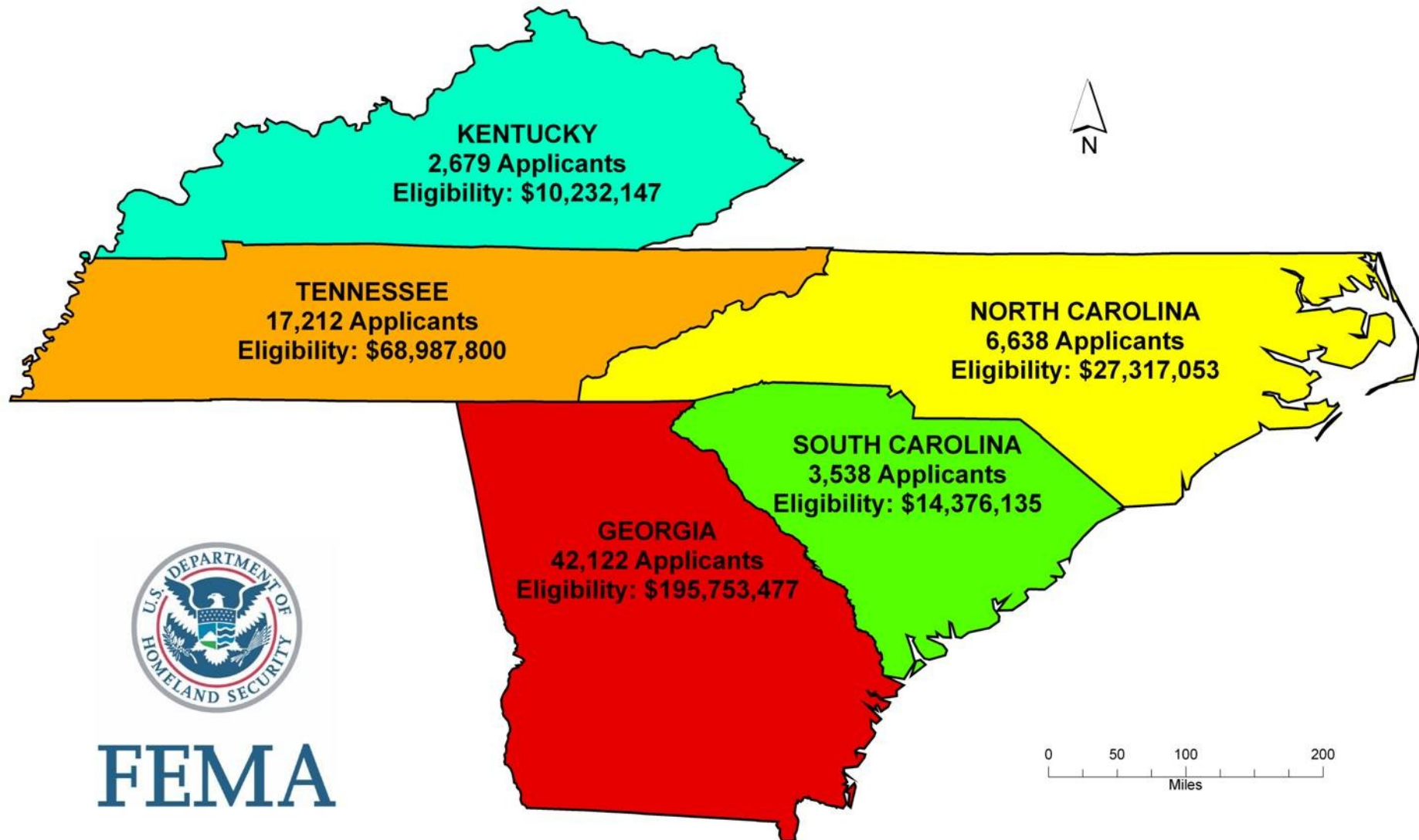
- Commodities Ordering, Movement, Tracking, Delivery
- Mission Assignment Process (takes too long)
- Field Team and Staging Area Communication
- ESF Staffing and Training
- FEMA Personnel Management (ADD)
- Emergency Management Tool (Software Program)



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